## City of Rehoboth Beach

Managing Impacts of Current Development Trends on Residential Neighborhoods:

Issues and Possible Solutions

11/10/2014

## **Implementation Timeframe**

The Following slides will detail solutions that will require the following timeframe:

- 0-2 Months to implement
- 3-4 Months to implement
- 5-6 Months to implement

### **Residential Noise**

0-2 Months

ISSUE	SOLUTIONS	PROS/CONS	
Residential Noise – Increase in noise complaints in residential neighborhoods primarily from rental properties with swimming pools; Interfering with the peaceful enjoyment of residences	<ul> <li>More aggressive enforcement of noise ordinance</li> <li>Training of summer police officers regarding ordinances</li> <li>Review and modify noise ordinance to better address residential noise standards</li> <li>Establish procedure and penalties for addressing noise complaints from "problem" properties; Possibly use Ocean City, MD Noise Control Board model</li> </ul>	<ul> <li>PRO - More consistency in the handling of complaints;         Mechanism for addressing problem properties</li> <li>CON - Increase workload/demand for City Police and Staff; Need to establish Noise Control Board to hear complaints</li> </ul>	

## **Swimming Pools in Residential Areas**

0-2 Months

ISSUE	SOLUTIONS	PROS/CONS	
Swimming Pools in Residential Areas - Large increase in number of swimming pools in residential areas, primarily associated with large rental homes	<ul> <li>Establish additional requirements for swimming pools and spas including construction, mechanical, noise attenuation, health and safety requirements (Carolina Beach, NC)</li> <li>Establish "quiet hours" for pools in residential areas</li> </ul>	<ul> <li>PRO - Needed pool regulations and requirement in addition to basic Building Code (Town of Bethany Beach)</li> <li>CON – Additions City staff demands</li> </ul>	

### **Rental Home Issues**

3-4 Months

ISSUE	SOLUTIONS	PROS/CONS	
Rental Home Issues - Large Homes used for rentals with large numbers of occupants, vehicles and associated noise issues	<ul> <li>Establish City wide short term rental regulations and provide education on regular basis to property owners and rental agencies; Regulations to be posted in rental units (Palm Springs, CA)</li> <li>Institute periodic rental/complaint driven inspections – identify all rental units (Cannon Beach, OR)</li> <li>Establish quiet or low noise hours</li> <li>Limit occupancy to two persons per bedroom, pull out sofa (Fenwick Island, DE and Cannon Beach, OR)</li> </ul>	<ul> <li>PRO - Would regulate residential rentals in the City and provide owner/rental agencies/renters clear guidelines and expectations</li> <li>PRO - Rental inspection would allow City to have accurate occupancy information to aid in enforcements and insure Code compliant/safe conditions</li> <li>PRO - Possibly reduce occupancy</li> <li>CON - Very heavy City Staff demand, additional City staffing requirements</li> </ul>	

## **Zoning and Development Issues**

5-6 Months

ISSUE	SOLUTIONS	PROS/CONS	
Zoning and Developmental Issues - Increased intensity of single family home development creating adverse effects on residential neighborhoods	<ul> <li>Possible zoning changes to reduce size of homes and increase green space through increasing setbacks and natural areas, and decreasing coverage requirements</li> <li>Increase parking requirements based on # of bedrooms (Cannon Beach and Dewey Beach, DE)</li> <li>Require grading/drainage plans for new single family homes</li> </ul>	<ul> <li>PRO - Would effectively reduce home size and provide additional space between homes</li> <li>PRO - Would reduce parking issues associated with high occupancy</li> <li>PRO - Reduce drainage issues associated with new development</li> <li>CON - Requires changes to Zoning Code, will create nonconforming structures</li> </ul>	

## City of Newark, DE – Noise Ordinance

- Ordinance is a comprehensive, topics include:
  - Allowable noise levels
  - Penalties
  - Exceptions
- Specific about allowable and prohibited noise and what are appropriate noise levels at certain times of the day
- Enforcement and penalties allows for verbal warnings as well as charging for violations

# City of Newark, DE – Noise Ordinance (continued)

- Type of penalty depends on the time of the day of the noise violation
- Series of fines based on noise offense and number of violations received
- There are exceptions and special waivers, but the Ordinance does not include types of activities approved with a waiver request

## City of Palm Springs, CA – Vacation Rentals Ordinance

- Good Neighbor Brochure summarizing rules must be posted and provided in every rental unit
- Hotline available to call into for complaints with rentals
- Designated Local Contact Person for every rental; Responsible for dealing with complaints/concerns with rentals and available 24 hours, 7 days a week

# City of Palm Springs, CA – Vacation Rentals Ordinance (continued)

- Vacation Rental Registration Certificates:
  - Units rented for 28 consecutive days or less
  - Applied for annually with a fee
  - Certificate number must be displayed on all rental unit advertising
  - Certificate can be denied if it has previously been revoked; Applicant can appeal the decision
  - Must apply for new Certificate if ownership changes
- Need rental agreement each time unit is rented; Records maintained for 4 years and available to City Manager if requested

# City of Palm Springs, CA – Vacation Rental Ordinance (continued)

- Total number of overnight occupants determined by number of bedrooms plus 2 additional people
- Maximum 2 people per bedroom

# of Bedrooms	Total of Overnight Occupants	Additional Daytime Occupants	Total Daytime Occupants
0	2	2	4
1	4	2	6
2	6	3	9
3	8	4	12
4	10	5	15
5	12	6	18
6	14	7	21
7	16	8	24

# Possible Solutions for City of Rehoboth as Discussed by the Working Group

### Noise:

- Must be complaint driven
- Law enforcement will make determination
- Warning followed by possible ticket/official complaint
- Warning vs Ticket by party or property
- Fines split ½ to tenant and ½ to owner
- How much? Range from \$100 to \$1,500
- If it is a rental Representative notified of warning/complaint

# Possible Solutions for City of Rehoboth as Discussed by the Working Group (continued)

#### <u>Vacation Rentals</u>:

- Need for a hotline?
- Representative notified of violation/warning
- City Manager to review rental license/ certificate after 3 noise complaints; 3 strike rule
- City Manager has authority to revoke permit
- Require annual inspections to verify occupancy and health, safety & welfare

### Further Discussion / Path Forward